

Public Information Meeting 11/27/17

- Complete water meter replacement, approximately 1100. The meters are Electronic Meter Reading Meters, containing an encoder that allows the Village to read information from the meter without entering the building it is installed in.
- 4th Generation, Inc. has been awarded the contract to install the meters.
 - Background Checks are done on all installers.
 - The Village will have a list of names who are installing the meters.
 - All employees will arrive in a vehicle with a placard of company.
 - All installers will have a “uniform” with the company name.
 - All installers will have photo ID
 - With their name
 - With their picture
 - With the company name
 - With the project name
- Residents can expect
 - A letter from the Village with general information about the project and instructing the homeowner to clear area around meter. If the meter is compromised in any way, it is the responsibility of the property owner to fix.
 - At least one letter from 4th Generation with information regarding installation and with contact information and instructions to set up a date/time for the installation.
 - Most installations will be done Monday – Friday 8am to 5pm, some on weekends.
 - Without exception – **an adult, 18 years or older** must be in the house during meter installation.
- Meter installation usually takes 15-60 minutes. The installer will:
 - Turn off water.
 - Pull out the meter and it is delivered to the Village DPW. 1-1/2” meters can be left with the property owner at their request.
 - Record information off of the old meter and ask property owner to sign off on the information recorded.
 - Ground clamp is examined and replaced if damaged or dysfunctional and installed if absent.
 - Install new meter.
 - A digital picture is taken before and after installation.
 - Turn water on.
 - Confirm that meter is reading electronically.
 - 24 hour emergency repair contact information will be provided. Contractor is responsible for any damage during installation, for 10 days within 10’.
 - Spot inspections will be done by engineers (Nussbaumer & Clarke)
- Issues that may occur:
 - No access to meter.
 - Plumbing is in bad shape.
 - Pre existing leaks.
 - Valve won’t shut off water to remove and install meter.